

## Maggie Dull

Rochester, NY

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### Professional Experience

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#### *River Campus Libraries, University of Rochester, Rochester, NY*

##### **Assistant Dean, Scholarly Resources & Curation**

**February 2024-Present**

##### **Interim Assistant Dean, Scholarly Resources & Curation**

**August 2023-February 2024**

Serve as the Dean's proxy as he maintains a hybrid work arrangement for the next nineteen months and served as Interim Dean's proxy during her eighteen month tenure. Provide strategic direction for the Scholarly Resources & Curation (SRC) portfolio, consisting of six departments that constitute approximately 40% of the Libraries' staff and a collections budget of \$10 million. Oversee and direct the full lifecycle of the River Campus Libraries' (RCL) general and distinctive collections with an emphasis on sustainable and collaborative collection development, physical and digital preservation, and user-centered discovery and access. Collaborate with Senior Leadership Team colleagues to address challenges and develop responsive services, including discovery-as-a service, research data support, and sustainable digital infrastructures. Strategically engage in University-wide and consortia initiatives at the regional, state, national, and international levels.

- As part of the University's Career Path Modernization Program (CPM), reviewed all positions across the SRC portfolio, ensuring roles, responsibilities, and compensation reflected modern library and IT practice. Ensured alignment between IT positions held in the portfolio and those held by University IT. Improved URHR's understanding of the portfolio's work and demonstrated staff's considerable impact across the University. Increased role level and compensation for critical positions across the portfolio, with a 100% appeals success rate.
- Defined and established a sustainable and inclusive governance model for the UR Libraries shared Library Management System and Discovery systems – the Alma and Primo Leadership Team (APL) and Functional Oversight Groups (FOGs). Leveraged stakeholder feedback and peer models to clarify staff roles and support, improve cross-departmental and cross-libraries communication, establish inclusive and equitable decision-making frameworks across the UR Libraries, and to create workflows and configuration choices that balance an enterprise approach with the distinctive needs of individual libraries. Generated buy-in from leadership and staff across the UR Libraries through focused engagement and individual outreach.
- Defined and established a Digital Collaborative Governance Team (DCGT) to ensure effective and centralized collaboration, communication, and coordination across all UR Libraries for work related to our digital projects, collections, exhibits, and assets. Provided overarching project management, change management, and alignment between this work and the Libraries' strategic priorities. Worked closely with stakeholders, such as the heads of the Miner Medical Libraries and Sibley Music Library, to surface needs and staffing gaps and to find collective solutions. Following the development of a suite of services and related documentation/best practices, relaunched active digital collections work on a quarterly roadmap following a three-year production freeze.
- Developed a pilot project to explore NDE, Ex Libris's next-generation discovery platform and how a distinctive "view" could provide responsive support for users of the Sibley Music Library. Fostered comprehensive UX activities, including student intern and ongoing engagement with user base. Following the successful launch of the Sibley view, established guidelines for balancing distinctive views with a comprehensive UR Libraries search platform. Currently planning a second pilot focusing on the Miner Medical Libraries and integration of additional data sources to support discovery across all distinctive and licensed digital collections.

**River Campus Libraries, University of Rochester, Rochester, NY**  
**Interim Director, Digital Initiatives**

**February 2023-August 2024**

Led department of 9 FTE that supports and empowers the work of the University community and our library colleagues through the development and maintenance of core technological systems and services that connect a broad user community with library collections and services. Managed and developed staff engaged in roles such as system administration, digital preservation, data manipulation and analysis, automation, interface design, and project management. Fostered and implemented an enterprise system approach at the UR Libraries to support the development of a stable and sustainable digital infrastructure.

- Successfully transitioned DI into a new portfolio, greatly improving morale and stabilizing staff attrition. Engaged staff in a holistic departmental review resulting in revised responsibilities, reimagined workflows, and robust communication and project management tools, allowing staff to successfully implement the portfolio's and libraries' strategic vision. Reviewed and rebuilt DI's relationships with library colleagues through targeted engagement and outreach, resulting in shared clarity in roles, responsibilities, and services. Hired and onboarded a new Director to continue the service-focused growth of the department.
- Renewed and repaired DI's relationship with University IT (UIT), which suffered due to continuous staff attrition. Brought 36+ VMs into compliance with information security requirements and standards, developed processes and schedules for patching, and decommissioned servers as needed (RCL is the second largest user of Ubuntu on campus). Proactively identified challenges or needs that could be addressed through collaboration with UIT, including migrating services from NetID to Active Directory, implementing new infrastructure elements, and sunsetting legacy projects and services. Reviewed and revised our Service Level Agreement (SLA) to ensure accuracy and effective resource stewardship.
- Spearheaded the launch of RCL's Drupal 7 migration program, which migrated or sunset dozens of Drupal 7-based sites and digital collections in advance of Drupal 7 end-of-life. Developed and defined a suite of enterprise-level systems appropriate for each type of collection/site and engaged with stakeholders to identify future system homes. Worked with Born Digital to stabilize two extant Islandora 7 instances into a singular Islandora 2 instance.

**River Campus Libraries, University of Rochester, Rochester, NY**  
**Director, Metadata Strategies**

**December 2020-Present**

**Head of Metadata Strategies**

**December 2017-December 2020**

Lead department of 5 FTE in providing metadata services to meet a range of emerging user research and discovery needs while continuing to support MARC-based descriptive cataloging. Provide leadership at River Campus Libraries (RCL) for metadata and cataloging services by identifying and supporting emerging needs and services and supporting cross-departmental and cross-portfolio collaboration and efficiencies.

- Developed two new positions in Metadata Services to support emerging needs and cross-portfolio collaboration for key library services. The *Metadata Operations Librarian* provides leadership and expertise in MARC-based cataloging and database maintenance activities that leverage the libraries' integrated library system (Alma) and support of collections-, shared print- and discovery-focused workflows and projects. The *Discovery Services Librarian*, the collections-based domain expert for discovery services, leverages metadata expertise to ensure successful implementation of key enterprise systems and provide leading-edge and user-focused approaches to enhance the discovery and access of our rich and unique collections.

- Provide leadership the Libraries' migration to and implementation of Alma, focusing on Resource Management and workflows/configurations that cross functional areas and libraries. Served as facilitator for the Alma Core Team, a cross-functional group that provides governance and support of the University Libraries' shared instance of Alma. Facilitated the Alma Resource Management Functional Group, which provided coordination for workflows and configuration elements among cataloging staff across the UR Libraries and affiliated institutions. Served as the functional expert in the Libraries' instance of Summon-over-Alma and provided expertise and support for the Libraries' instance of PrimoVE-over-Alma.
- Developed and manage [Metadata Outreach](#), a new service that leverages the experience and expertise held by Metadata Services staff, particularly in information organization, metadata schema, and controlled vocabularies, to help our community solve problems, enhance their research, and reimagine their worlds. Projects include data governance support, faculty research data organization and management, metadata modeling for digital collections/digital humanities projects, and developing standards for student research data archiving.

## Additional Previous Positions

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***Robert L. Bogomolny Library, University of Baltimore, Baltimore MD***

Metadata and Digital Curation Librarian

Cataloging and Metadata Librarian

February 2017-November 2017

July 2015-February 2017

***Goucher College Library, Baltimore, MD***

Cataloging and Metadata Librarian

January 2012-July 2015

***Clark Library, University of Portland, OR***

Digitization and Preservation Technical Assistant

June 2010-January 2012

***Clark Library, University of Portland, OR***

Collections Technical Assistant/Weekend Circulation Supervisor

February 2006-June 2010

## Education

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***University of Maryland, College Park, College Park, MD***

Certificate in Curation and Management of Digital Assets: May 2017

***University of Washington, Seattle, WA***

Master of Library and Information Science: June 2011

***Birkbeck, University of London, London, United Kingdom***

Master of Arts with Merit in Victorian Studies: November 2005

***Vassar College, Poughkeepsie, NY***

Bachelor of Arts in Victorian Studies, minor in Art History: May 2004

## Leadership Development

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**ARL Leadership Fellow Program:** September 2025-October 2026

**Leadership Institute for Academic Librarians (Harvard Graduate School of Education):** August 2024

**Maryland Library Leadership Institute (MLLI) 2014 Cohort:** July 2014-July 2015

[USA Fencing Leadership Academy:](#) October 2021-June 2022

## Institutional Service

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**University of Rochester Libraries Alma Primo Leadership Team (APL):** November 2024-Present  
Founding member and Senior Leadership Liaison.

**University of Rochester Libraries Digital Collaborative Governance Team (DCGT):** August 2023-Present  
Founding member and Senior Leadership Liaison.

**University of Rochester Libraries Primo Implementation Technical Team:** March 2021-September 2021

**University of Rochester Libraries Committee on Diversity and Inclusion:** October 2020-April 2023  
RCL member representative. Project manager for staff diversity survey.

**University of Rochester Libraries Alma Core Team:** August 2019-November 2024  
Resource Management Lead and Facilitator (October 2020-November 2024).

**University of Rochester Libraries Alma Resource Management Functional Group:** August 2019-November 2024  
Facilitator and River Campus Libraries Representative.

**University of Rochester River Campus Libraries Strategic Planning Implementation Team (iTeam):** March 2018-December 2021

**University of Rochester River Campus Libraries Discovery Interface Assessment Group (DIAG):** February 2018-October 2018; Project Manager and Facilitator.

**University of Baltimore University Faculty Senate Secretary:** May 2017-November 2017

**University of Baltimore Library Faculty Senate, President:** May 2016-November 2017

**University Systems of Maryland and Affiliated Institutions (USMAI) Metadata Subgroup:** October 2015-November 2017

**Goucher College Library Applestein-Sweren Book Collecting Prize Committee:** Spring 2012-Spring 2015

## Professional Service - Libraries

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**Core (ALA Division) Fundraising and Scholarships Committee:** July 2026-July 2028

**Core (ALA Division) Continuing Education Coordination Committee:** Member July 2026-July 2028; July 2021-June 2023

**Association for Research Libraries (ARL): Member Engagement and Outreach Committee:** January 2026-December 2027

**Core (ALA Division) Awards and Scholarship Coordination Committee:** Co-Chair July 2021-June 2023

**Partnership for Shared Books Collections Infrastructure Working Group:** October 2020-January 2023

**University of Washington iSTAMP, Alumni Mentor:** October 2020-Present

**Core (ALA Division) Continuing Education Working Group:** May 2020-August 2020

**Association for Library Collections & Technical Services (ALCTS) Publications Committee:** July 2018-July 2020

**Association for Library Collections & Technical Services (ALCTS) Cataloging and Metadata Management Section (CaMMS) Continuing Education Committee:** July 2018-July 2020

**Association for Library Collections & Technical Services (ALCTS) Continuing Resource Section (CRS) Executive Committee:** July 2018-July 2020

**Association for Library Collections & Technical Services (ALCTS) Continuing Resource Section (CRS) Cataloging Committee:** July 2016-July 2018

**Association for Library Collections & Technical Services (ALCTS) Leadership Development Committee:** July 2014-June 2018

**Potomac Technical Processing Librarians (PTPL) Advisory Council Representative from Maryland:** November 2015-October 2017

**Association for Library Collections & Technical Services (ALCTS) Ulrich's Serials Librarianship Award Jury Member:** July 2013-July 2014

**Technical Services Division (TSD) of the Maryland Library Association Past-President and Steering Committee Member:** August 2013-November 2017

**Orbis Cascade Alliance Collaborative Technical Services Team Bibliographic Best Practices Working Group:** March 2011-January 2012

## Teaching Experience

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### **College of Information, University of Maryland**

**August 2017-December 2023**

#### **Lecturer**

Instructor for LBSC 671 – *The Lifecycle of Information* (formerly *Creating Information Infrastructures*), a core course in the MLIS program that provides students with the foundations of acquiring and managing collections, information structures, and indexing and discovery systems within the library and information field.

- In 2021, collaborated with iSchool staff to revise the course's title and learning objectives. Ensured alignment with overarching goals of the program and with emerging trends and practices in the profession.
- In 2023, developed a comprehensive "shell course" for LBSC 671 in ELMS, the University's course management system, to support current course instructors and ease the entry into teaching for future instructors.

### **Core: Leadership, Infrastructures, Futures**

**March 2017-Present**

#### **Fundamentals of Metadata (FOM)**

Instructor for the Fundamentals of Metadata, a five-week online course part of the larger Core (formerly ALCTS) Fundamentals Web Course Series. Moderate weekly synchronous chats and provide feedback/grades on all assignments.

- In 2023, with Heather Campbell, completed a holistic update to the course to ensure alignment with current systems, standards, and best practices. Recorded new video presentations and developed new assignments.

## Presentations and Invited Talks

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### **University of Rochester's Love Data Month: February 2025, February 2024, and February 2023**

Presentation: "Love Your Data: Introduction to Metadata and Documentation" with Heather Owen (University of Rochester)

### **University of Rochester's Love Data Week: February 2019, February 2020, February 2021, and February 2022**

Presentation: "Love Your Data: Introduction to Metadata"

### **University of Rochester Data Governance Council: November 2021**

Presentation: "Metadata Matters: Intro to Metadata and Metadata Management"

### **College of Information, University of Maryland, LBSC 770 (Metadata and Tools for Information Professionals): November 2021**

Guest Lecturer/Presentation: "Career Opportunities and Career Progression in Cataloging and Metadata"

### **Robbins Library (University of Rochester) Summer Programming: July 2020**

Workshop Session: "Metadata and You"

### **River Campus Libraries (University of Rochester) Digital Projects and Digital Platforms Workshop Series: June 2020**

Workshop Session: "Cultural Heritage Objects and Exhibits"

### **2018 Maryland Library Association/Delaware Library Association Annual Conference: May 2018**

Presentation: "Use Your Words: Crossing the Jargon Barrier in Academic Libraries" with Elizabeth De Coster (Towson University)

**ALCTS E-Forum: December 2017**

Online Forum Moderator: "Training for Results: Hard & Soft Skills for Technical Services Staff" with Terry McQuown (King County Library System)

**2017 American Library Association Annual Conference: June 2017**

Presentation: "Transitioning Technical Services: Training Staff to Meet Evolving Needs" with Eric Hanson (Johns Hopkins University) and Jacob Shelby (North Carolina State University)

**2017 American Library Association Annual Conference: June 2017**

Program Coordinator and Session Moderator: "How to Be an Influential Librarian - Leading and Mentoring from Wherever you Are"

**2017 Maryland Library Association/Delaware Library Association Annual Conference: May 2017**

Presentation: "Expose Yourself! Getting Your Special Collections Noticed" with Mary Mannix (Frederick County Public Library)

**RED Talks (University of Baltimore): February 2017**

Presentation: "Hashtags and the Disruption of Information Authority" with Natalie Burclaff (University of Baltimore)

**College of Information, University of Maryland, LBSC 644 (Collection Development): October 2016.**

Guest Lecturer: "Inventory and Collaboration"

**Yale Gordon College of Arts and Sciences, University of Baltimore, IDIA 730 (Advanced Information Architecture): October 2015**

Guest Lecturer: "Metadata in the Wild"

**2014 Maryland Library Association/Delaware Library Association Annual Conference: May 2014**

Presentation: "Maybe We're All In(ventorying) it Together" with Elizabeth De Coster (Goucher College)

## Scholarships, Grants, and Awards

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**[Jack Baker Award](#) (USA Fencing)****July 2023**

Awarded for exceptional commitment and impact in advancing the mission and initiatives of USA Fencing.

**American Council of Learned Societies Digital Justice Seed Grant****May 2022**

Principal Project Team, "Rochester Digital Annotation Project (RDAP)" (\$24,935).

**[Esther J. Piercy Award](#) (Association for Library Collections and Technical Services (ALCTS))****June 2020**

Awarded for outstanding promise for continuing contributions and leadership in the areas of librarianship included in library collections and technical services.

**Fund for Excellence Grant (University of Baltimore)****July 2016**

Project Manager for Digitization of the WJZ and WMAR Collections (\$25,000).

**CALD Scholarship for the Maryland Library Leadership Institute****May 2014**

Awarded scholarship to support my participation at the Institute.

**New Deal for Goucher College Grant for Student Workers****November 2012**

Project Manager/Supervisor for Goucher College Library Inventory Project

**Oregon Library Association MLS Scholarship****April 2010**

Awarded scholarship to support my education at the University of Washington's iSchool.

**Koon Family Fellowship (University of Washington)****May 2008**

Awarded fellowship to support my education at the University of Washington's iSchool.

**Vassar College Fellowship for Postgraduate Study****May 2004**

Awarded scholarship to support my education at Birkbeck, University of London.

**Thomas J. Watson Scholarship for Academic Excellence****2000-2004**

Awarded scholarship to support my education at Vassar College.

**Publications**

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Dull, M.E., (2025) Reality Check – Collaborator's Judgement: Building Effective Collaborative Structures for Technical Services Work. *Technicalities*. 45 (2), 1, 4-8. [Invited column submission] <http://www.proquest.com/trade-journals/collaborators-judgment-building-effective/docview/3216946680/se-2?accountid=13567>

Dull, M.E. (2021). Expand Your Reach, Empower Your Community: Implementing a Metadata Outreach Service Program. In K.A. Edwards & T. Mackenzie (Eds.), *Telling the Technical Services Story: Communicating Value*. (pp. 181-196). ALA Editions.

Dull, M.E. (2018). [Review of *Introduction to Metadata*, 3e. Edited by Martha Burca]. *Library Quarterly*. 88(2), 193-195. <https://doi.org/10.1086/696583>

Dull, M.E. (2017). [Review of *RDA Essentials*. By Thomas Brenndorfer]. *Library Resources & Technical Services (LRTS)*, 61(2), 117-18. <http://dx.doi.org/10.5860/lrts.61n2.117>

Dull, M.E., Findley, E., Griffin, L., & Harris, J. (2017) *ALCTS Leadership Development Committee Professional Development Committee Gap Analysis White Paper*. (White paper) Prepared for the Association for Library Collections and Technical Services (ALCTS) Executive Board.

Dull, M.E. (2017). [Review of *Digitizing Audiovisual and Nonprint Materials*. By Scott Piepenburg]. *Library Quarterly*, 87(1), 79-81. <http://www.journals.uchicago.edu/doi/full/10.1086/689319>

Dull, M.E. and Hanson, E. (2016). Moving Metadata Forward with BIBFRAME: An Interview with Rebecca Guenther. *Serials Review*, 42(1), 65-69. <http://dx.doi.org/10.1080/00987913.2016.1141032>

Dull, M.E. (2016). [Review of *RDA Made Simple: a Practical Guide to the New Cataloging Rules*. By Amy Hart.] *Library Quarterly*, 86(3), 359-362. <http://www.journals.uchicago.edu/doi/full/10.1086/686679>

Dull, M.E. (2015). [Review of *The Quality Infrastructure: Measuring, Analyzing, and Improving Library Services*. Ed. Sarah Anne Murphy]. *Library Quarterly*, 85(4), 469-472. <http://www.journals.uchicago.edu/doi/abs/10.1086/682741>

Dull, M.E. (2015). Continuing Resources Standards Forum Report, ALCTS Forum Reports, 2015 Annual Conference. ALCTS News. <http://www.ala.org/alctsnews/conf/ac15-alcts-forum>

Dull, M.E. (2015). [Review of *Practical Digital Preservation: A How-To Guide for Organizations of Any Size* by Adrian Brown]. *Journal of Library Innovation*, 6(1), 121-123. <https://sites.google.com/site/journaloflibraryinnovation/vol-6-no-1-2015>

Dull, M.E. (2014). [Review of *The New Professional's Toolkit* by Bethan Ruddock]. *Library Quarterly*, 84(1), 114-117. <http://www.jstor.org/stable/10.1086/674039>

Dull, M.E. (2013). [Review of *Grant Money through Collaborative Partnerships* by Nancy Kalikow Maxwell]. *Library Quarterly*, 83(2), 192-195. <http://www.jstor.org/stable/10.1086/669557>

Dull, M.E. and Parks B. (2011). Cataloging Education and Cataloging Future: An Interview with Allyson Carlyle. *Serials Review*, 37(2), 116-119. [doi:10.1016/j.serrev.2011.03.001](https://doi.org/10.1016/j.serrev.2011.03.001)

Dull, M.E. and Parks, B. (2009). Solutions and Suggestions from Across the Pond: An Interview with Hazel Woodward. *Serials Review*, 35(3), 281-285. [doi:10.1016/j.serrev.2009.08.014](https://doi.org/10.1016/j.serrev.2009.08.014)

*Elizabeth Bishop: A Growing Legacy*. Introductory essay by Ronald D. Patkus, biographical essay by Barbara Page, checklist by Ronald D. Patkus and Margaret Dull, 2004. [Guide to an exhibition at the Vassar College Libraries, Fall 2004]

*Vassar College Encyclopedia* [<http://vcencyclopedia.vassar.edu>]. Elizabeth Daniels, Editor.

[In Spring 2004, composed entries on [Emma Church](#), [Henry Van Ingen](#), [Frederick Louis Ritter](#), [Plaster Casts](#), and the [School of Art and Music](#).]

## Professional Service - Fencing

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### **USA Fencing**

#### **Black Card Review Group (BCRG) Chair**

**December 2019-August 2026**

Inaugural Chair of USA Fencing-sanctioned group that reviews both given and rescinded Black Cards (penalty associated with expulsion from a tournament) annually, convenes as needed in the cases of incidents warranting additional review and sanctions, and submits an annual report to the Board of Directors.

- Developed comprehensive SOP and best practices to ensure clarity, consistency, and alignment with USA Fencing and USOPC policies.
- Collaborated with USA Fencing's Director of Compliance and Board of Directors on several amendments to the Black Card Policy in response to challenges and opportunities noted during the end-of-season reviews.

### **Western New York Division of USA Fencing**

#### **Division Chair**

**August 2019-July 2023**

#### **Division Secretary/Treasurer**

**August 2023-August 2026**

Responsible for running all Division qualifying events, communicating essential information and updates to the Division membership, and maintaining Division's "good standing" with USA Fencing's National Office.

- In 2023, led the adoption of new Uniform Bylaws and localized Operating Guide. Reinvigorated Division board membership and developed Board succession plan.

**USA Fencing****Tournament Committee****September 2017-September 2026**

Appointed to the committee that oversees USA Fencing's domestic tournament structure to promote the participation and development of domestic fencing at all levels.

- Key member of a strategic initiative to holistically revise and right-size USA Fencing's tournament structure with a focus on youth development, athlete experience, and resource sustainability.

**Fencing Tournament Services****Bout Committee Support and Tournament Consulting****February 2013-Present**

Oversee the management of USA Fencing-sanctioned tournaments at all levels, ensuring compliance with USA Fencing rules and policies and a positive athlete experience. Assist local, regional, or national groups regarding tournament best practices, staff training, and tournament management.

- Performed a holistic review of national tournament management, with suggestions for revised best practices and training, to the Canadian Fencing Federation (CFF) in May 2022.

**Memberships**

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**American Library Association (ALA):** Since August 2007.

Member of **Core** from September 2020 to present.

Member of **ALCTS** from November 2011 to August 2020.

**Online Audiovisual Catalogers (OLAC):** Since February 2016.

**Maryland Library Association (MLA):** October 2012-October 2017. Member of the Technical Services Division.

**Potomac Technical Processing Librarians (PTPL):** February 2012-October 2017.

**Oregon Library Association (OLA):** May 2007-April 2012.

**USA Fencing:** Since 2004. Current Background Check and SafeSport clearance.