

## Maggie Dull

Rochester, NY

[mdull.org](http://mdull.org)

### Education

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*University of Maryland, College Park*, College Park, MD

**Certificate in Curation and Management of Digital Assets:** May 2017

*University of Washington*, Seattle, WA

**Master of Library and Information Science:** June 2011

*Birkbeck, University of London*, London, United Kingdom

**Master of Arts with Merit in Victorian Studies:** November 2005

*Vassar College*, Poughkeepsie, NY

**Bachelor of Arts in Victorian Studies, minor in Art History:** May 2004

### Professional Experience

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*River Campus Libraries, University of Rochester, Rochester, NY*

**Assistant Dean, Scholarly Resources & Curation**

**February 2024-Present**

**Interim Assistant Dean, Scholarly Resources & Curation**

**August 2023-February 2024**

- Contributing member of the River Campus Libraries (RCL) Senior Leadership Team.
- Reimagine the strategic direction of the Scholarly Resources & Curation (SRC) portfolio, providing the leadership and vision to improve and grow programs and services.
- Manage operations and lead directors of six departments that constitute 40% of RCL:
  - Acquisitions (7 FTE)
  - Academic Resources (7 FTE)
  - Digital Initiatives (10 FTE)
  - Metadata Services (6 FTE)
  - Rare Books Special Collections and Preservation (RBSCP) (10 FTE)
  - Robbins Library & Koller-Collins Center (2 FTE)
- Responsible for the overarching development, management, preservation, and discovery of RCL's general and distinctive collections in an increasingly complex print and digital world.
  - Ensure stewardship of RCL's materials budget, currently in excess of \$10+ million.
  - Ensure ongoing service delivery in the areas of scholarly resources and curation while facing modern technology dangers (service denials, etc.).
  - Develop effective cross-departmental teams to support unique library collections using RCL's digital asset management infrastructure, as well as non-unique collections via the University's library services platform (Alma) and discovery systems.
  - Foster partnerships and opportunities for RCL, the UR Libraries, and the University to enhance access to and preservation of collections.
  - Provide strategic leadership to evolve library access, collections, curation, and digital infrastructure with a focus on diversity, equity, and inclusion.
- Strategically engage in University-wide and consortial initiatives at the regional, state, national, and international levels.
  - Collaborate closely with leadership at Sibley Music Library, Miner Medical Libraries, and affiliated institutions to ensure effective library systems support.

- Support UR Libraries and University-wide projects and initiatives related to data governance, institutional repositories, and digital preservation/digital collections.
- Serve as Project Sponsor for RCL Strategic Plan Projects relating to collections, technological and digital infrastructure, and DEIA initiatives.
- As part of the University's Career Path Modernization Program, reviewed positions across the portfolio, focusing on streamlining roles, responsibilities, and compensation to reflect modern library and IT practice. Successfully increased role level and compensation for critical positions across the portfolio.

***River Campus Libraries, University of Rochester, Rochester, NY***

**Interim Director, Digital Initiatives**

**February 2023-Present**

- Lead department of 9 FTE that supports and empowers the work of the University community and our library colleagues through the development and maintenance of core technological systems and services that underpin the work of our colleagues across the University Libraries.
  - Responsible for core library systems and connections to/integrations with key University systems and vendor systems (e.g., Workday, GOBI, OCLC).
  - Support core and emerging infrastructures that connect the University community with the Libraries' tools and services and provide expertise in system administration, digital preservation, data manipulation and analysis, automation, interface design, and project management.
  - Foster and implement an enterprise system approach at the UR Libraries, with a focus on implementing stable and sustainable infrastructure.
  - Represent RCL in weekly University-wide IT Directors Meetings and IT Architecture Review Committee, ensuring the Libraries' alignment with and adoption of broader best practices and policies.
- Successfully transitioned Digital Initiatives (DI) into a new portfolio, improving departmental morale and stabilizing staff turnover and attrition.
  - Engaged staff in a holistic departmental review that resulted in revised responsibilities, reimagined workflows, and improved communication and project management tools, allowing staff to successfully implement the strategic vision of the department and the SRC portfolio.
  - Collaboratively reviewed and rebuilt DI's relationship with other library departments, providing clarity in roles, responsibilities, and services across the Libraries.
  - Improved responsiveness to and turnaround times on tickets in DI's instance of Jira and established best practices for departmental documentation.
  - Identified gaps in departmental competencies and responsibilities. Hired and onboarding contract employees, leading to full-time conversion.
- Work closely with University IT (UIT) staff to ensure RCL's servers meet information security requirements and standards. Brought 36+ VMs up to date, developed processes and schedules for patching, and decommissioned servers as needed.
- Supported the completion of critical projects to define and implement new enterprise-level solutions and systems, including multi-tenant instances of Omeka S, the ArchivesSpace Public User Interface, and RCL's digital preservation service via Preservica.
- Spearheaded the launch of RCL's Drupal 7 migration program, aiming to migrate or sunset dozens of Drupal 7-based sites and digital collections, including two instances of Islandora 7, in advance of Drupal 7 end-of-life.
  - Developed and defined a suite of enterprise-level systems appropriate for each type of collection/site and engaged with stakeholders to identify future system homes.
  - Established the Digital Collaborative Governance Team to provide oversight, scope, and support for the migration and future digital project/digital collection work.
  - Worked with Born Digital to stabilize extant Islandora 7 instances (Digital Collections and the May Bragdon Diaries). Successfully migrated both into a singular Islandora 2 instance.
- Defined and established RCL's Digital Collaborative Governance Team (DCGT), serving as first facilitator.

- Ensure effective and centralized collaboration, communication, and coordination across the UR Libraries for work related to our digital projects, collections, exhibits, and assets.
- Provide overarching coordination, decision-making, change management, and communication and ensure alignment between this work and the RCL's strategic priorities.
- Bring together and leverage the expertise of domain experts/practitioners and stakeholders engaged in this necessarily cross-departmental/cross-libraries work to establish and steward priorities, shared best practices, and workflows.
- Initial projects include: the migration of the University of Rochester's digital projects and digital collections from Drupal 7 to a more stable enterprise home; addressing ongoing needs to initiate digital exhibits, digital collection work, and digital preservation projects; work with external vendors and service providers as needed to support our digital infrastructure.
- Defined and established the Alma Support Structure Review Group.
  - Lead a cross-departmental and cross-campus working group to review the UR Libraries' use of our shared instance of Alma as our Library Services Platform in response to gaps in staffing and stakeholder feedback.
  - Address the need for improved communication, system sustainability, clear expectations of staff roles, equitable representation in decision-making across the Libraries, and balance an enterprise approach with the needs of individual libraries.

***River Campus Libraries, University of Rochester, Rochester, NY***

**Director, Metadata Strategies**

**December 2020-Present**

**Head of Metadata Strategies**

**December 2017-December 2020**

- Lead department of 5 FTE in providing metadata services to meet a range of emerging research and discovery needs while continuing to support MARC-based descriptive cataloging. Establish and manage departmental budget.
- Provide leadership at River Campus Libraries (RCL) for metadata and cataloging services by identifying and supporting emerging needs and services and supporting cross-departmental and cross-portfolio collaboration and efficiencies.
- Developed two new positions in Metadata Services to support emerging needs and cross-portfolio collaboration for key library services.
  - Metadata Operations Librarian provides leadership and expertise in MARC-based cataloging and database maintenance activities that leverage RCL's integrated library system (Alma) and support of collections-, shared print- and discovery-focused workflows and projects.
  - Discovery Services Librarian, the collections-based domain expert for River Campus Libraries's (RCL's) discovery services, leverages metadata expertise to ensure successful implementation of key enterprise systems and provide leading-edge and user-focused approaches to enhance the discovery and access of RCL's rich and unique collections.
- Manage cataloging outsourcing projects, including reviewing and establishing cataloging standards, physical processing, collection moves, and managing budgets and outcomes.
- Provide leadership and cross-departmental coordination for RCL's print retention commitments in EAST and HathiTrust. Ensure the accuracy of retention data across platforms and explore using this data in collection development and collection management work.
- Provide leadership in the University Libraries' migration to and implementation of Alma, focusing on Resource Management and workflows/configurations that cross-functional areas and libraries. Current facilitator of the Alma Resource Management Functional Group.
- Served as the functional expert in the Libraries' instance of Summon-over-Alma. Provided expertise and support for the Libraries' instance of PrimoVE-over-Alma.
- Serve as facilitator for the Alma Core Team, a cross-functional group that provides governance and support of the University Libraries' shared instance of Alma.

- Develop and manage [Metadata Outreach](#), a new service model that leverages the experience and expertise held by Metadata Services staff, particularly in information organization, metadata schema, and controlled vocabularies, to help our community solve problems, enhance their research, and reimagine their worlds. Projects include data governance support, faculty research data organization and management, metadata modeling for digital collections/digital humanities projects, and developing standards for student research data archiving.
- Collaborator on University-wide projects relating to data governance, including developing a University-wide data model.
  - Serve as key contributor to metadata management core principles and education.
  - Member of the Academic Job Codes Working Group, which developed a consistent way of identifying and describing faculty across the University.
  - Consulted on controlled vocabularies to categorize research areas in the University's instance of the Huron Research Suite.
- Active member of RCL's Leadership Team, managing select projects and initiatives in support of effective and equitable cross-portfolio collaboration.
  - Led conversations and communications around changes in RCL staff's work environment and return to on-campus and hybrid work due to the COVID-19 pandemic.
- Served as facilitator and member of RCL's Strategic Plan Implementation Team (iTeam), detailed below.

#### ***Freelance Fencing Tournament Services, Rochester, NY***

##### **Bout Committee Support and Tournament Consulting**

**August 2017-Present**

- Serve as bout committee chair for select USA Fencing-sanctioned tournaments, including regional and national events.
  - Oversee the overall running of the tournament to ensure compliance with USA Fencing rules and policies and to ensure a positive athlete experience.
  - Coordinate with bout committee staff on individual events, providing feedback and training as needed.
  - Coordinate with referee assigners to ensure effective strip utilization and positive referee experience.
  - Assist athletes, coaches, and parents in navigating the tournament, understanding tournament policies, etc.
  - Answer questions regarding athlete qualification, seeding, points, etc.
- Serve as secretariat and/or video replay technician at FIE-sanctioned events.
  - Leverage expertise with Fencing Time to assist the Directoire Technique by creating and inputting pools, direct elimination tableaus and bout sheets, team scoresheets, etc.
  - Leverage expertise with Fencing Time to support the use of remote monitors, integration with scoring machines, and replay systems.
- Serve as bout committee staff and/or video replay technician at NCAA and collegiate events.
- Serve as secretariat and/or video replay technician at Canadian collegiate, regional, and national events.
- Provide assistance to local, regional, or national groups regarding tournament best practices, staff training, and tournament management.
  - Provided a review of national tournament management, with suggestions for revised best practices and training, to the Canadian Fencing Federation (CFF) in May 2022.

**Robert L. Bogomolny Library, University of Baltimore, Baltimore MD****Metadata and Digital Curation Librarian****February 2017-November 2017****Cataloging and Metadata Librarian****July 2015-February 2017**

- Co-manager of Acquisition and Discovery Services (ADS) from April 2016 till January 2017, supervising 2 FTE.
- Performed original and complex copy cataloging for library materials, including media, electronic resources, board and video games, and Special Collections materials.
- Implemented RDA for all original cataloging, focusing on theses/dissertations, media, and game collections. Provided training and guidance to the ADS Library Services Specialist on RDA cataloging questions and issues.
- Planned and implemented metadata creation and virtual access methods for the library's digital initiatives in collaboration with Special Collections staff. Implemented authority module in ArchivesSpace and enhanced the use of digital objects within the platform.
- Transitioned thesis and dissertation collection from print to print and electronic. Migrated existing electronic submissions to a new platform. Revised all documentation, submission forms and process, and website.
- Collaborated with Senior Integrated Digital Services Librarian on efforts to increase faculty submissions to our institutional repository, KnowledgeWorks@UB.
- Reviewed and coordinated digitization and digital preservation efforts. Conducted a "Survey of Institutional Readiness" in preparation for a formal digital preservation program.
- Project manager for the digitization of audiovisual materials in Special Collections. Awarded a \$25000 Fund for Excellence grant to support the digitization of 2" Quadruplex open reel videotape.
- Provided reference service as part of the weekly rotation. Served as liaison to the Klein Family School of Communications Design, providing bibliographic instruction for classes.

**Goucher College Library, Baltimore, MD****Cataloging and Metadata Librarian****January 2012-July 2015**

- Responsible for the overall management of the library's cataloging and metadata operations.
- Performed original and complex copy cataloging for library materials, including media, electronic resources, and Special Collections & Archives materials (e.g., rare books and theses).
- Implemented RDA for all original and copy cataloging.
- Established procedures and standards for electronic resource bibliographic records and managed bulk record loads.
- Maintained the integrity of the catalog through authority control and focused clean-up projects. Implemented automated authority control, managing workflows, record loads, and coordinating with Backstage Library Works.
- Provided training, guidance, and direction to the library technician on copy cataloging and processing. Provided training and guidance to Collection Management staff on emerging trends in technical services.
- Collaborated with User Services Librarian on the first comprehensive, automated inventory of the library's circulating collection, completed within my tenure.
- Planned and implemented metadata creation and virtual access methods for library's digital initiatives in collaboration with Special Collections staff. Developed data dictionaries/best practices for collections.
- Provided reference service as part of the evening and weekend rotation. Served as liaison for History, Religion, and Philosophy.

**Clark Library, University of Portland, Oregon****Digitization and Preservation Technical Assistant****June 2010-January 2012**

- Lead member of the Digitization Team charged with developing digital collections of resources within the library and the University archives and museum. Established the first digital collections at the University.

- Collaborated with Collections Technology Librarian on Dublin Core-based metadata schemas and content standards for digitized materials.
- Lead daily digitization operations. Described digital artifacts in CONTENTdm using AACR2, LCSH, AAT, and TGM.
- Trained and supervised student workers in digitization and metadata creation.
- Maintained collection via weeding projects. Developed and researched weeding lists for liaisons.

***Clark Library, University of Portland, Oregon***

**Collections Technical Assistant/Weekend Circulation Supervisor**

**February 2006-June 2010**

- Supervised 35+ students a semester in Circulation, including student workers in Reference and Graphics Lab.
- Opened library on Fridays and Saturdays; served as sole Circulation staff member on Saturdays.
- Restructured Circulation manual into a more effective and efficient format. Reviewed all workflows and revised and added content.
- Coordinated student training, focusing on customer service and problem-solving.
- Lead hiring of student workers for Circulation. Developed hiring guidelines and processes in alignment with best practices and inclusion.
- Performed daily consortium borrowing processing. Routinely covered Interlibrary Loan.
- Maintained collection via weeding projects. Developed and researched weeding lists for liaisons. Coordinated the weeding of JSTOR titles in print, ensuring accuracy and managing student assistance.
- Repaired books and other materials and performed special processing (e.g., pamphlet binding).

***Vassar College Libraries Archives and Special Collections, Poughkeepsie, NY***

**Office Assistant**

**Sept. 2002- May 2003 / Summer 2004**

- Assisted visiting researchers with their orders and queries; shelved rare books and manuscripts and updated finding aids. Assisted Dr. Ronald Patkus in the preparation of two exhibitions on the poet Elizabeth Bishop.

**Institutional Service**

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***University of Rochester Libraries***

**Digital Collaborative Governance Team**

**August 2023-Present**

- Establish and lead the group that ensures effective and centralized collaboration, communication, and coordination across the UR Libraries for work related to our digital projects, collections, exhibits, and assets.
- Provide overarching coordination, decision-making, change management, and communication and ensure alignment between this work and the RCL's strategic priorities.
- Developed the first Digital Projects Roadmap, with a focus on Drupal 7 migration.
- Defined and implemented a communication plan to ensure regular updates on the group's progress, projects, and policies.

***University of Rochester Libraries***

**Primo Implementation Technical Team**

**March 2021-September 2021**

- Supported the University Libraries and affiliated institutions' migration from Summon-over-Alma to PrimoVE-over-Alma.

- Researched and implemented configurations to ensure a seamless user transition.
- Provided expertise in configuring metadata-driven elements (e.g., the Alma Services Page, deduping, and FRBRization).

***University of Rochester Libraries***

**Committee on Diversity and Inclusion**

**October 2020-April 2023**

- Member of the committee charged with providing a diverse and inclusive environment for students, staff, and faculty across the Libraries.
- Collaborated on the development and implementation of a survey to staff across all University Libraries to assess needs and areas that the Committee can support (i.e., work environments, projects and initiatives to advance DEIA in the Libraries, and training opportunities).
- Collaborated on the development of an “Offensive Materials Statement” for the River Campus Libraries.

***University of Rochester Libraries***

**Alma Core Team**

**August 2019-Present**

- Member of Alma Core Team, providing governance for the Libraries’ and affiliated institutions shared instance of Alma and supporting the empowerment of all staff who rely on Alma for their work.
- Alma Core Team facilitator from October 2020 to the present. Coordinate the overarching work of the Core Team. Establish and document charges of emerging Functional Groups, including Alma Analytics and Discovery.
- Provide expertise on all resource management activities in Alma. Manage and troubleshoot issues relating to Resource Management and discovery.

***University of Rochester Libraries***

**Alma Resource Management Functional Group**

**August 2019-Present**

- Facilitator and member of the Alma Resource Management Functional Group. Responsible for coordinating Alma configuration choices and development of workflows that impact resource management at all institutions within our shared instance of Alma.

***University of Rochester, River Campus Libraries***

**Digital Preservation Environmental Scan and Needs Assessment Group**

**September 2018-June 2019**

- Project Manager for a cross-portfolio group charged with assessing the Library’s need and readiness for digital preservation.
- Final deliverable included: External Review of digital preservation practices, Internal Review, Vision and Principles, Survey on Digital Preservation Readiness, and Recommendations.

***University of Rochester, River Campus Libraries***

**RBSCP and MS Communications Charter Group**

**April 2018-September 2018**

- Project Manager for the Rare Books, Special Collections and Preservation (RBSCP) and Metadata Services (MS) Communications Charter, a project which developed shared vision for rare book cataloging to inform and improve workflows and priority management.

**University of Rochester, River Campus Libraries****Strategic Planning Implementation Team (iTeam)****March 2018-December 2021**

- Member of team charged with reviewing and supporting projects based on RCL's 2018-2025 Strategic Plan. Provide guidance to project managers, coordinate with project sponsors, and track project progress. Share out project progress with all library staff and celebrate achievements.
- Team Facilitator for 2019-2020 and 2020-2021. Provided quarterly updates to Dean of the Libraries. Concluded tenure by preparing for library leadership a summary of lessons learned and recommendations for next strategic plan cycle.

**University of Rochester, River Campus Libraries****Discovery Interface Assessment Group (DIAG)****February 2018-October 2018**

- Project Manager for the a cross-departmental and cross-libraries team working to improve our shared instance of Summon-over-Voyager. Reviewed our current instance and optimized our configuration based on feedback from stakeholders. Assessed the larger discovery ecosystem for the Libraries and provided a series of recommendations for operationalizing the support and maintenance of Summon.
- Coordinated "Summon Day", a full day of sessions designed to engage with stakeholders from across the Libraries to provide training on Summon and to assess/document user and staff discovery needs.

**University of Baltimore****University Faculty Senate Secretary****May 2017-November 2017**

- Elected Secretary of the University Faculty Senate in May 2017. Recorded and distributed meeting minutes and meeting agendas.

**University of Baltimore****Library Faculty Senate, President****May 2016-November 2017**

- Served as Vice-President/President Elect of the Library Faculty Senate. As Vice-President (July 2016-June 2017), managed meeting minutes and organized the annual election.
- Member of first Mentoring Taskgroup and Constitutional Review Committee.

**University Systems of Maryland and Affiliated Institutions (USMAI)****Metadata Subgroup****October 2015-November 2017**

- Appointed member of subgroup responsible for providing guidance on metadata needs for the consortia. Co-chair for 2016-2017.
- Coordinator of and presenter at the 2017 Metadata Subgroup Forum.

**Goucher College Library****Applestein-Sweren Book Collecting Prize Committee****Spring 2012-Spring 2015**

- Founding committee member of a student book collecting prize which honors thoughtfully constructed personal collections of books and related ephemera.
- Developed submission process and criteria that aligned with the National Collegiate Book Collecting Contest. Coordinated committee review process, communicated with candidates, and planned award ceremony.



## Professional Service - Libraries

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### *Core: Leadership, Infrastructures, Futures*

#### **Awards and Scholarships Coordination Committee**

**July 2021-June 2023**

- Member of committee coordinating all award and scholarship programs across Core's areas of focus. Reviewed the totality of the Core Awards portfolio with a goal of streamlining as well as ensuring all awards aligned with Core's values and mission.
- Co-chair from July 2021 to January 2023.

### *Library Quarterly*

#### **Reviews Committee**

**May 2021-Present**

- Member of the Reviews Committee. Focus on identifying and reviewing interdisciplinary literature that relates to issues in metadata, knowledge organization, resource management, and discovery.

### *Partnership for Shared Books Collections*

#### **Infrastructure Working Group**

**October 2020-January 2023**

- Member of group established to develop an understanding of Shared Print program data needs, to explore the existing infrastructure capabilities, and to define recommendations and advocate for improvements.
- Vice-chair from August 2021 to July 2022. Chair from August 2022 to January 2023.

### *University of Washington iSTAMP*

#### **Alumni Mentor**

**October 2020-Present**

- Alumni mentor for the University of Washington's iSTAMP (Student-to-Alumni Mentorship Program). Support iSchool graduate students through monthly mentoring sessions.

### *Core: Leadership, Infrastructures, Futures*

#### **Continuing Education Working Group**

**May 2020-August 2020**

- Member of working group charged with reviewing the continuing education offerings and activities of ALCTS, LLAMA, and LITA as part of the Division's merger into Core.
- Final deliverable includes recommending a continuing education portfolio for Core through and combining/eliminating/carrying forward current continuing education committees.

### *Association for Library Collections & Technical Services (ALCTS)*

**July 2018-July 2020**

#### **Publications Committee**

- Member of committee charged with coordinating and assessing the ALCTS publishing activities.

### *Association for Library Collections & Technical Services (ALCTS)*

**July 2018-July 2020**

#### **Cataloging and Metadata Management Section (CaMMS)**

#### **Continuing Education Committee**

- Member of committee charged with encouraging and aiding in the creation of continuing education offerings related to metadata and cataloging for the Section, ALA, and beyond.

***Association for Library Collections & Technical Services (ALCTS)***  
**Continuing Resource Section (CRS)**

**July 2018-July 2020**

**Executive Committee**

- Elected to a three-year term as Member-at-Large (term ended early due to merger of ALCTS into the new Division, Core).
- Provided communication and support to the larger Continuing Resources cataloging and management community.

***Association for Library Collections & Technical Services (ALCTS)***  
**Continuing Resource Section (CRS)**

**July 2016-July 2018**

**Cataloging Committee**

- Worked with committee members to develop forums at ALA conferences on cataloging issues relating to continuing resources in all formats.

***Association for Library Collections & Technical Services (ALCTS)***

**July 2014-June 2018**

**Leadership Development Committee**

- Member of the ALCTS committee focused on developing ALCTS member leaders, creating orientation and training programs, and an annual leadership event.
- Coordinator and moderator for the committee's program at ALA Annual 2017, "How to Be an Influential Librarian – Leading and Mentoring from Wherever you Are".
- Co-author of white paper investigating leadership and training opportunities in ALCTS and ALA.

***Potomac Technical Processing Librarians (PTPL)***

**November 2015-October 2017**

**Advisory Council Representative from Maryland**

- Member of the PTPL Advisory Council, a regional group supporting technical services librarians working and living in Maryland, Virginia, and Washington D.C.
- Site coordinator for 2017 Annual Meeting, held at the University of Baltimore in October 2017.

***Maryland Library Leadership Institute (MLLI)***

**July 2014-July 2015**

**Member of 2014 Cohort**

- Selected to attend an Institute that develops emerging leaders within the Maryland library community. Worked with mentor and team on year-long post-residency project on assessment.

***Association for Library Collections & Technical Services (ALCTS)***

**July 2013-July 2014**

**Ulrich's Serials Librarianship Award Jury Member**

- Jury member for award honoring distinguished contributions to serials librarianship.

***Technical Services Division (TSD) of the Maryland Library Association***

**August 2013-November 2017**

**Past- President and Steering Committee Member**

- Worked with Steering Committee members to organize events and pre-conference sessions relevant to needs and interests of technical services staff in Maryland.
- Revitalized Division membership and participation, and actively recruited Steering Committee members.
- Member of the 2016 MLA/DLA Joint Conference Committee. Planned a pre-conference on RDA cataloging and a program on Digital Maryland, a collaborative digital repository and DPLA hub.
- Served as Secretary from 2014-2015. Vice-President from 2015-2016. President from 2016-2017.

**Orbis Cascade Alliance Collaborative Technical Services Team  
Bibliographic Best Practices Working Group Member**

**March 2011-January 2012**

- Member of team charged with refining and implementing the bibliographic cataloging best practices.

**University of Washington's iPeer Program  
Co-Coordinator**

**April 2010-June 2011**

- One of three program coordinators for the student-founded iPeer program, that assisted incoming online students by matching them with experienced mentors. Maintained the program website.

**Ad Coordinator for the Oregon Library Association's Quarterly  
Ex-Officio Member of the OLA Publication Committee**

**Sept. 2007-June 2011**

- Solicited advertisements, in concert with the editor of each issue, and maintained contact with repeat advertisers. Invoiced advertisers after publication and collaborated with graphic designer.

**Vassar College Alumni Network  
Present**

**May 2004-**

- Conduct interviews with applicants from the London, Portland, Baltimore, and Rochester Metro areas.

## **Teaching Experience**

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**iSchool, University of Maryland College Park  
Lecturer**

**August 2017-Present**

- Instructor for LBSC 671 – *The Lifecycle of Information* (formerly *Creating Information Infrastructures*). This core course for the MLIS provides students with the foundations of acquiring and managing collections, information structures, and indexing and discovery systems within the library and information field.
- In 2021, collaborated with iSchool staff to revise the course's title and learning objectives. Ensured alignment with overarching goals of the program and with emerging trends and practice in the profession.
- In 2023, developed a comprehensive "shell course" for LBSC 671 in ELMS, the University's course management system to support current course instructors and ease the entry into teaching for future instructors.
- Sections taught: Fall 2017, Spring 2018, Fall 2018, Spring 2019, Fall 2019, Spring 2020, Fall 2021, Fall 2022.
- Member of Thesis Committee for Sydney Triola, Spring 2019 MLIS candidate.

**Core: Leadership, Infrastructures, Futures  
Fundamentals of Metadata (FOM)**

**March 2017-Present**

- Instructor for the Fundamentals of Metadata, a five-week online course on metadata that is part of the larger Core (formerly ALCTS) Fundamentals Web Course Series. Moderate weekly synchronous chats and provide feedback/grades on all assignments.
- Assist in selection and training of Instructors-in-Training (IITs).
- In 2023, worked with Heather Campbell to complete a holistic update to the course to ensure alignment with current systems, standards, and best practices. Recorded new video presentations and developed new assignments as needed.

## Presentations and Invited Talks

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### *University of Rochester's Love Data Month 2024*

**February 2024**

#### **"Love Your Data: Introduction to Metadata and Documentation"**

- With Heather Owen, presented on the basics of metadata, what good metadata look like, and how metadata best practices can help the University community in their personal and professional lives.

### *University of Rochester's Love Data Month 2023*

**February 2023**

#### **"Love Your Data: Introduction to Metadata and Documentation"**

- With Heather Owen, presented on the basics of metadata, what good metadata look like, and how metadata best practices can help the University community in their personal and professional lives.

### *University of Rochester's Love Data Week 2022*

**February 2022**

#### **"Love Your Data: Introduction to Metadata"**

- Presented on the basics of metadata, what good metadata look like, and how metadata best practices can help the University community in their personal and professional lives.

### *University of Rochester Data Governance Council*

#### **"Metadata Matters: Intro to Metadata and Metadata Management"**

**November 2021**

- Invited to provide the Data Governance Council with an overview of metadata, metadata management, and how and why metadata matters for effective and sustainable data governance.

#### **"Metadata and Tools for Information Professionals"**

**November 2021**

- Invited lecture for the University of Maryland's LBSC 770 (Metadata and Tools for Information Professionals) on my career trajectory, my work in libraries, and my thoughts on the future of metadata in libraries and beyond.

### *University of Rochester's Love Data Week 2021*

#### **"Metadata: A Love Letter to the Future"**

**February 2021**

- As part of the University of Rochester's "Love Data Week", provided faculty and staff with an introduction to basics of metadata, what good metadata looks like, and how good metadata practices can help them in their work and lives.

### *Robbins Library Summer Programming*

#### **"Metadata and You"**

**July 2020**

- Presented half-day online workshop for faculty and graduate students to introduce them to the basics of metadata, what good metadata looks like, and how good metadata practices can help them in their research and lives.

### *Digital Projects and Digital Platforms Workshop Series*

#### **"Cultural Heritage Objects and Exhibits"**

**June 2020**

- Contributed to a series of workshops designed to support faculty in developing digital projects and engaging with digital platforms in their teaching. Provided an overview of metadata and metadata best practices in relation to this work and select platforms (e.g., Omeka and Wordpress).

**University of Rochester's Love Data Week 2020****"Metadata: A Love Letter to the Future"****February 2020**

- As part of the University of Rochester's "Love Data Week", provided to faculty and staff an introduction to the basics of metadata, what good metadata looks like, and how good metadata practices can help them in their work and lives.

**University of Rochester's Love Data Week 2019****"Mad About Metadata"****February 2019**

- As part of the University of Rochester's "Love Data Week", provided to faculty and staff an introduction to the basics of metadata, what good metadata looks like, and how good metadata practices can help them in their work and lives.

**2018 Maryland Library Association/Delaware Library Association Annual Conference****"Use Your Words: Crossing the Jargon Barrier in Academic Libraries"****May 2018**

- With Elizabeth De Coster, presented on removing communication barriers by recognizing and reducing use of jargon.

**ALCTS E-Forum****"Training for Results: Hard & Soft Skills for Technical Services Staff"****December 2017**

- With Terry McQuown (King County Library System, WA), co-moderated an ALCTS E-Forum on developing and supporting training for hard and soft skills in technical services departments

**2017 American Library Association Annual Conference****"Transitioning Technical Services: Training Staff to Meet Evolving Needs"****June 2017**

- With Eric Hanson (Johns Hopkins University) and Jacob Shelby (North Carolina State University), presented on strategies for helping technical services staff develop new skills in an ever-changing information landscape.

**2017 American Library Association Annual Conference****"How to Be an Influential Librarian - Leading and Mentoring from Wherever you Are"****June 2017**

- Program coordinator and session moderator for a program at the American Library Association (ALA) Annual Conference in Chicago.
- Facilitated a panel on leadership throughout a librarian's career with presenters Madison Sullivan, Rachel Fleming, and ALA Past-President Maureen Sullivan.

**2017 Maryland Library Association/Delaware Library Association Annual Conference****"Expose Yourself! Getting Your Special Collections Noticed"****May 2017**

- With Mary Mannix, Maryland Room Manager at the Frederick County Public Libraries, presented on exposing and generating interest in and use of archival and special collections through finding aids and by cataloging collections locally and globally.

**RED Talks (University of Baltimore)****“Hashtags and the Disruption of Information Authority”****February 2017**

- With Natalie Burclaff, as part of the University of Baltimore’s annual RED Talks (Research Engagement Day), presented an overview of our research on the influence of hashtags and social media on information authority and information literacy in college students.

**iSchool, University of Maryland College Park****“Inventory and Collaboration”****October 2016**

- Invited lecture for the University of Maryland’s LBSC 644 (Collection Development) on collection inventory, project management, and developing collaborative relationships and cross-departmental workflows.

**iSchool, University of Maryland College Park****“Metadata in the Wild”****October 2015**

- Invited lecture for the University of Baltimore’s IDIA 730 on metadata basics and the implementation of Dublin Core to describe resources. Provided lecture/slides and a live demonstration of a Dublin Core-based collection in CONTENTdm to highlight metadata principles.

**2014 Maryland Library Association/Delaware Library Association Annual Conference****“Maybe We’re All In(ventorying) it Together”****May 2014**

- With Elizabeth De Coster, presented on the first automated inventory project at the Goucher College Library, focusing on project management, workflows, and fostering cross-departmental collaboration and conversation.

**iSchool, University of Maryland College Park****“Metadata and Metadata Standards”****April 2013 and April 2014**

- Invited to prepare a series of short videos on metadata and overview of current metadata standards for the University of Arizona’s IRLS 530 - Cataloging and Metadata Management.

**Professional Service - Fencing**

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**USA Fencing****Leadership Academy****October 2021-June 2022**

- One of fifteen individuals selected for the [second cohort](#) of a specific program that provides educational and training opportunities to members of the fencing community interested in serving in leadership roles within USA Fencing.

**USA Fencing****Black Card Review Group (BCRG)****December 2019-Present**

- Member of a group comprised of two members each from USA Fencing’s Tournament Committee, Athlete Council, Referee Commission, and Ethics Committee that reviews both given and rescinded Black Cards (penalty associated with expulsion from a tournament) annually and convenes as needed in the cases of Level 2 and multiple Level 1 black cards received inside of the probation period.

- Serve as BCRG Chair.
  - Respond to notifications of Black Cards to review. Convenes the group, manages the meeting, and documents results.
  - Coordinates and communicates regularly with USA Fencing National Office staff to share the group's determinations and provide feedback on workflows and processes.
- Develops and maintains holistic documentation and consistent procedures to ensure fair, consistent, and timely review of the issues under the group's purview.

### ***Western New York Division of USA Fencing***

#### **Division Chair**

**August 2019-July 2023**

#### **Division Secretary/Treasurer**

**August 2023-Present**

- Responsible for running all Division qualifying events
- Responsible for communicating essential information and updates to the Division membership
- Responsible for maintaining Division "good standing" with USA Fencing's National Office

### ***USA Fencing***

#### **Tournament Committee**

**September 2017-Present**

- Appointed to the committee that oversees USA Fencing's domestic tournament structure to promote the participation and development of domestic fencing at all levels.
- Actively participate in developing national tournament event combinations and schedules, qualification paths, and the development of tournament policies and procedures.
- Collaborate on a strategic initiative to reenvision USA Fencing's tournament structure holistically and with a focus on sustainability and athlete experience.

### ***USA Fencing***

#### **National Tournament Bout Committee Chair**

**December 2014-Present**

#### **National Tournament Bout Committee Staff**

**February 2013-Present**

- Member of the Bout Committee staff that supports USA Fencing tournaments at the national level.
- Assist in identifying, selecting, and training national Bout Committee staff.
  - Develop and confirm yearly staffing schedule with the Tournament Committee Chair.
  - Provide training and feedback to trainees and bout committee staff
  - Review and revise bout committee procedures checklists.
  - Develop a holistic training program for bout committee staff across the range of USA Fencing USA-sanctioned tournaments (local, regional, and national)
  - Establish best practices, standards, and feedback loops.
- With Video Replay Lead, define and establish Satellite Bout Committee (SBC) as a new component of national tournament operations.
  - Define workflows and responsibilities between SBC and Bout Committee.
  - Ensure effective communication between Bout Committee and SBC.
  - Coordinate with Video Replay Staff on the effective utilization of video replay strips.
- Support the development and implementation of the SJCC (Super Junior and Cadet Circuit) tournaments.
  - Coordinate with USA Fencing National Office to develop day schedules and event combinations.
  - Hire and supervise bout committee staff. Serve as Bout Committee Chair.

**USA Fencing****Absolute Fencing Scholarship Committee****June 2014-Present**

- Review of essays submitted to USA Fencing as part of the Absolute Fencing Gear All-American Team and Scholarship Essay Program.
- Assist USA Fencing's National Office staff in creating effective and relevant essay prompts relating to DEIB, technology, and innovation.
- Assist USA Fencing's National Office in identifying and onboarding new essay reviewers.
- Developed and maintained a comprehensive archive of committee workflows and essay prompts.
- Onboarded new USA Fencing's National Office overseeing this program.

**Oregon Division of USA Fencing  
2011****August 2008-December****Division Secretary**

- Responsible for running Division qualifying events for Junior Olympics and Summer Nationals.
- Responsible for communicating essential information and updates to the Division membership.
- Responsible for maintaining Division "good standing" with USA Fencing's National Office by ensuring compliance with all policies, procedures, and reporting.
- Responsible for maintaining the Division's website.

**Scholarships, Grants, and Awards**

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**[Jack Baker Award](#) (USA Fencing)****July 2023**

Awarded for service to USA Fencing. Awarded alongside David Blake.

**American Council of Learned Societies Digital Justice Seed Grant****May 2022**

Principle Project Team, "Rochester Digital Annotation Project (RDAP)" (\$24,935)

**[Esther J. Piercy Award](#) (Association for Library Collections and Technical Services (ALCTS))****June 2020**

Awarded for outstanding promise for continuing contributions and leadership in the areas of librarianship included in library collections and technical services.

**Fund for Excellence Grant (University of Baltimore)****July 2016**

Project Manager for Digitization of the WJZ and WMAR Collections (\$25,000).

**CALD Scholarship for the Maryland Library Leadership Institute****May 2014**

Scholarship Recipient to support my participation at the Institute.

**New Deal for Goucher College Grant for Student Workers****November 2012**Project Manager/Supervisor for Goucher College Library Inventory Project  
(Funding to support one student worker at \$7.50/hour for 8 hours a week)



<b>Oregon Library Association MLS Scholarship</b> Scholarship Recipient in support of my education at the University of Washington's iSchool.	<b>April 2010</b>
<b>Koon Family Fellowship (University of Washington)</b> Fellowship Recipient in support of my education at the University of Washington's iSchool.	<b>May 2008</b>
<b>Vassar College Fellowship for Postgraduate Study</b> Scholarship Recipient in support of my education at Birkbeck, University of London.	<b>May 2004</b>
<b>Thomas J. Watson Scholarship for Academic Excellence</b> <b>2000-2004</b> Scholarship Recipient in support of my education at Vassar College	

## Publications

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Dull, M.E. (2021). Expand Your Reach, Empower Your Community: Implementing a Metadata Outreach Service Program. In K.A. Edwards & T. Mackenzie (Eds.), *Telling the Technical Services Story: Communicating Value*. (pp. 181-196). ALA Editions.

Dull, M.E. (2018). [Review of *Introduction to Metadata, 3e*. Edited by Martha Burca]. *Library Quarterly*. 88(2), 193-195. <https://doi.org/10.1086/696583>

Dull, M.E. (2017). [Review of *RDA Essentials*. By Thomas Brenndorfer]. *Library Resources & Technical Services (LRTS)*, 61(2), 117-18. <http://dx.doi.org/10.5860/lrts.61n2.117>

Dull, M.E., Findley, E., Griffin, L., & Harris, J. (2017) *ALCTS Leadership Development Committee Professional Development Committee Gap Analysis White Paper*. (White paper) Prepared for the Association for Library Collections and Technical Services (ALCTS) Executive Board.

Dull, M.E. (2017). [Review of *Digitizing Audiovisual and Nonprint Materials*. By Scott Piepenburg]. *Library Quarterly*, 87(1), 79-81. <http://www.journals.uchicago.edu/doi/full/10.1086/689319>

Dull, M.E. and Hanson, E. (2016). Moving Metadata Forward with BIBFRAME: An Interview with Rebecca Guenther. *Serials Review*, 42(1), 65-69. <http://dx.doi.org/10.1080/00987913.2016.1141032>

Dull, M.E. (2016). [Review of *RDA Made Simple: a Practical Guide to the New Cataloging Rules*. By Amy Hart.] *Library Quarterly*, 86(3), 359-362. <http://www.journals.uchicago.edu/doi/full/10.1086/686679>

Dull, M.E. (2015). [Review of *The Quality Infrastructure: Measuring, Analyzing, and Improving Library Services*. Ed. Sarah Anne Murphy]. *Library Quarterly*, 85(4), 469-472. <http://www.journals.uchicago.edu/doi/abs/10.1086/682741>

Dull, M.E. (2015). Continuing Resources Standards Forum Report, ALCTS Forum Reports, 2015 Annual Conference. ALCTS News. <http://www.ala.org/alctsnews/conf/ac15-alcts-forum>

Dull, M.E. (2015). [Review of *Practical Digital Preservation: A How-To Guide for Organizations of Any Size* by Adrian Brown]. *Journal of Library Innovation*, 6(1), 121-123. <https://sites.google.com/site/journaloflibraryinnovation/vol-6-no-1-2015>

Dull, M.E. (2014). [Review of *The New Professional's Toolkit* by Bethan Ruddock]. *Library Quarterly*, 84(1), 114-117. <http://www.jstor.org/stable/10.1086/674039>

Dull, M.E. (2013). [Review of *Grant Money through Collaborative Partnerships* by Nancy Kalikow Maxwell]. *Library Quarterly*, 83(2), 192-195. <http://www.jstor.org/stable/10.1086/669557>

Dull, M.E. and Parks B. (2011). Cataloging Education and Cataloging Future: An Interview with Allyson Carlyle. *Serials Review*, 37(2), 116-119. [doi:10.1016/j.serrev.2011.03.001](https://doi.org/10.1016/j.serrev.2011.03.001)

Dull, M.E. and Parks, B. (2009). Solutions and Suggestions from Across the Pond: An Interview with Hazel Woodward. *Serials Review*, 35(3), 281-285. [doi:10.1016/j.serrev.2009.08.014](https://doi.org/10.1016/j.serrev.2009.08.014)

*Elizabeth Bishop: A Growing Legacy*. Introductory essay by Ronald D. Patkus, biographical essay by Barbara Page, checklist by Ronald D. Patkus and Margaret Dull, 2004. [Guide to an exhibition at the Vassar College Libraries, Fall 2004]

*Vassar College Encyclopedia* [<http://vcencyclopedia.vassar.edu>]. Elizabeth Daniels, Editor.

[In Spring 2004, composed entries on [Emma Church](#), [Henry Van Ingen](#), [Frederick Louis Ritter](#), [Plaster Casts](#), and the [School of Art and Music](#).]

## Memberships

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**American Library Association (ALA):** Since August 2007. Member of **Core** from September 2020 to present. Member of **ALCTS** from November 2011 to August 2020.

**Online Audiovisual Catalogers (OLAC):** Since February 2016.

**New York Library Association (NYLA):** Since January 2018.

**Maryland Library Association (MLA):** October 2012-October 2017. Member of the Technical Services Division.

**Potomac Technical Processing Librarians (PTPL):** February 2012-October 2017.

**Oregon Library Association (OLA):** May 2007-April 2012.

**USA Fencing:** Since 2004. Current Background Check and SafeSport clearance.